

**STATE OF NEW HAMPSHIRE
BEFORE THE
PUBLIC UTILITIES COMMISSION**

Comcast Phone of New Hampshire, LLC Request for Authority to provide Local Telecommunications Services))))))	DT 08-13
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**COMCAST PHONE OF NEW HAMPSHIRE, LLC
SUPPLEMENT TO CLEC-10 APPLICATION**

Comcast Phone of New Hampshire, LLC (“Comcast Phone”) supplements Section 3 of its CLEC Application for Registration, NHPUC Form CLEC-10 (filed Dec. 12, 2007) as follows:

1. Comcast Phone uses the terms “exchange service,” “exchange access,” and “interexchange service” in its Form CLEC-10 as these terms are defined in the Communications Act, 47 U.S.C. § § 1 et seq, as amended by the Telecommunications Act of 1996, Public Law No. 104-104, 110 Stat. 56 (1996)(“the Telecommunications Act”) and applicable rules promulgated by the Federal Communications Commission pursuant thereto. “Telephone exchange service” is defined in the Telecommunications Act as:

(A) a service within a telephone exchange, or within a connected system of telephone exchanges within the same exchange area operated to furnish to subscribers intercommunicating service of the character ordinarily furnished by a single exchange, and which is covered by the exchange service charge, or (B) comparable service provided through a system of switches, transmission equipment, or other facilities (or combination thereof) by which a subscriber can originate and terminate a telecommunications service.

47 U.S.C. § 153(47). “Exchange access” is defined as “the offering of access to telephone exchange services or facilities for the purpose of the origination or termination of telephone toll services.” 47 U.S.C. § 153(16). “Access to interexchange service” is defined in the rules of the Federal Communications Commission as “the use of the loop, as well as that portion of the switch that is paid for by the end user . . . necessary to access an interexchange carrier’s network.” 47 C.F.R. § 54.101(a)(7). Corresponding to the Telecommunications Act definition of “interLATA service” as “telecommunications between a point located in a local access and transport area and a point located outside such area,”¹ “interexchange service” is telecommunications between a point located in one local exchange and a point located in another local exchange. The term “exchange” is defined in Puc 402.18 as “an area, defined by the LEC, served by one or more central offices, within which the LEC furnishes telephone service at the local exchange rates and regulations applicable in the area as prescribed in the LEC’s tariff or rate sheet.”

Comcast Phone uses the term “competitive local exchange service” to encompass all these services and any other telecommunications service provided in an area served by an incumbent local exchange carrier, consistent with the Commission’s definition of a CLEC as a telecommunications carrier authorized to provide service in an area that an ILEC was authorized to serve prior to July 23, 1995. Puc 402.11; *see also* Puc 402.28 (defining “local exchange carrier” as “the company that provides local telephone exchange service, whether directly or indirectly, and renders the telephone bill to the customer”).

¹ 47 U.S.C. § 153(21).

2. Comcast Phone has maintained a rate schedule on file with the Commission pursuant to Puc 431.06 since February, 2003. Comcast Phone's current rate schedule, attached as Attachment A, describes the service that Comcast Phone offers effective as of April 29, 2008 in the service area of Fairpoint Communications, where Comcast Phone has been authorized to provide service. In addition to the Business Local Service described in Attachment A, Comcast currently intends to offer the following services in areas where it is authorized to provide service in New Hampshire:

(a) ***Schools and Libraries Network Service***, a high-speed data service exclusively available to primary and secondary educational institutions, corresponding municipal libraries, and other "e-rate eligible" institutions. The service delivers connections between customer locations at a T1 (1.5 Mbps) level for the interconnection of Local Area Networks (LANs) across the customer's physically distributed locations as if all locations were on the same Local Area Network (LAN). In some locations, a Channelized T1 service option may be available that delivers the functional equivalent of 24 voice-grade facilities (via a channelized T1 facility) providing local and long distance dialing capability through the Public Switched Telephone Network (PSTN).

(b) ***Local Interconnection Service ("LIS")***, a connection between a customer's IP-based, broadband facilities and the PSTN, with related services. To make use of LIS, a customer's facilities must consist of equipment, software, facilities and IP connectivity (including connectivity to end-users) comprising an IP-based, broadband network that uses a Cable Modem Termination System (CMTS) employing the network-based call signaling

specified by Cable Television Laboratories, Inc. (CableLabs®). LIS provides standard 10-digit telephone numbers with associated two-way statewide local exchange telecommunications service to permit customers to provide interconnected VoIP service to Customer's Subscribers. Where available in a service territory, LIS may also include support for the provision of 911 capability, telecommunications relay services (711), Toll, and Directory Listings. A Local Interconnection Service Guide is publicly-available on the Comcast.com website, https://www.comcast.com/medialibrary/1/1/about/phonetermsofservice/pdf/interconnection/local_interconnection_service.pdf.

Comcast Phone expects to file with the Commission in the near future rate schedules for its service offerings to the extent required by Puc 431.06 and 431.08. It reserves the right to change rate schedules or to file additional rate schedules as provided in these regulations.

3. Comcast Phone currently provides Local Interconnection Service to its affiliate Comcast IP Phone II, LLC, a Delaware limited liability company, ("Comcast IP") in areas of New Hampshire where Comcast Phone has been authorized to provide service. Comcast IP is an indirect subsidiary of Comcast Corporation. Comcast IP provides Comcast Digital Voice, an interconnected Voice over Internet Protocol ("VoIP") service, to end-user customers in New Hampshire. The Comcast Digital Voice service provided by Comcast IP consists of real-time, two-way voice communications that is interconnected with the PSTN using a broadband connection at the end-user's location

and IP-compatible customer premises equipment. Comcast Phone provides Comcast IP with two-way interconnection with the PSTN for the exchange of traffic via transmission and routing of telephone exchange and exchange access service, as well as access to and administration of numbering resources, local number portability, operator services, 911 services, and directory listing and directory assistance services.

Respectfully Submitted,



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STATE OF NEW HAMPSHIRE
BEFORE THE
PUBLIC UTILITIES COMMISSION

Comcast Phone of New Hampshire, LLC Request)
Request for Authority to Provide)
Local Telecommunications Services)

DT 08-013

CERTIFICATE OF SERVICE

I, Cameron F. Kerry, hereby certify that I have this 29th day of May, 2008, served the foregoing document by email, on all parties of record: Comcast Phone of New Hampshire, LLC Supplement to CLEC-10 Application.



Cameron F. Kerry

SCHEDULE OF RATES AND CHARGES

Applying to the provision of

COMPETITIVE LOCAL EXCHANGE SERVICES

within the State of

NEW HAMPSHIRE

This Rate Schedule replaces Comcast Phone of New Hampshire, LLC
Rate Schedule No. 1, in its entirety.

Comcast Phone of New Hampshire, LLC adopts the State of New Hampshire
Competitive Carrier Uniform Tariff

COMPETITIVE LOCAL EXCHANGE SERVICE

The Company's Local Exchange service applies to the furnishing of Comcast Digital Phone service by Comcast Phone of New Hampshire, LLC for the use of end users in placing and/or receiving local telephone calls within a local calling area, or in placing intrastate calls within the state of New Hampshire.

1. NONRECURRING SERVICE CHARGES

1.1. SERVICE CONNECTION AND LINE ACTIVATION CHARGES

A Service Connection Charge or Line Activation Charge applies when a customer requests establishment of new service. The requirement to install certain facilities or equipment, or the presence of such facilities or equipment, will determine whether the Service Connection Charge or the Line Activation Charge will apply.

1.1.1. DESCRIPTION OF CHARGES

- A. The Service Connection Charge applies per occurrence for the initial or subsequent installation of facilities and equipment.
- B. The Primary Line Activation Charge applies per occurrence where existing facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies in lieu of the Primary Line Activation Charge.
- C. The Additional Line Activation Charge applies per occurrence for additional lines where existing facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies. The Line Activation Charge will be waived if the Service Connection Charge or Primary Line Activation Charge applies.
- D. The Service Dispatch Charge applies for any subsequent request to add or modify facilities after initial installation.

1.1.2. RATES

	<u>NONRECURRING CHARGE</u>		
	<u>RESIDENTIAL</u>	<u>BUSINESS</u>	
• Service Connection	\$30.00	\$60.00	(N)
• Primary Line Activation	30.00	60.00	
• Additional Line Activation	30.00	60.00	
• Service Dispatch (subsequent to initial installation)	45.00	60.00	(N)

1. NONRECURRING SERVICE CHARGES

1.2. MISCELLANEOUS NONRECURRING CHARGES

1.2.1. DESCRIPTION OF CHARGES

- A. A nonrecurring charge applies to the following:
- The installation of new service
 - The transfer of an existing service to a different location
 - A change from one class of service to another at the same or a different location
 - Restoral of service after suspension or termination for nonpayment.
- B. No nonrecurring charge applies for:
- A change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase if a lower grade of service is offered in the customer's exchange.
 - One change in the class of residential service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
 - Complete termination of service.
- C. The Company may from time to time waive or reduce the nonrecurring charge as part of a promotion.
- D. Nonrecurring charges are listed with each service to which they apply within this Rate Schedule.

1.3. CHANGE OF RESPONSIBILITY

This charge applies when a customer requests that the billing responsibility for an existing account be changed to reflect a new name. (C)
(C)

	NONRECURRING CHARGE
• Change of Responsibility, per account, per occurrence	\$10.00

1. NONRECURRING SERVICE CHARGES

1.4. MOVES, ADDS, AND CHANGES

1.4.1. DESCRIPTION OF CHARGES

- A. A Move charge will apply upon the disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building.
- B. An Add charge will apply upon the addition of a service to an existing service at one location.
- C. A Change charge will apply upon the rearrangement or reclassification of existing service at the same location.
- D. A Custom Calling Feature Change Charge will apply when the customer requests to add or change a custom calling feature. This charge is assessed per access line for each occurrence.
- E. A Directory Listing Change will apply to each customer requested change in directory listings.

1.4.2. RATES

	NONRECURRING CHARGE
• Move, Add, or Change, per order	\$5.00
• Custom Calling Feature Change	5.00
• Directory Listing Change	5.00

1.5. CHANGE OF TELEPHONE NUMBER

The following nonrecurring charge applies to change a telephone number at the customer's request. No charge applies to change the number due to annoyance calls or Company initiated number changes. When a customer changes telephone numbers, the referral period for the disconnected number will be 30 days.

	NONRECURRING CHARGE
• Per Telephone Number Changed	\$20.00

1. NONRECURRING SERVICE CHARGES

1.6. RESTORAL OF SERVICE

A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service or other charges, but an order providing for complete disconnection has not been completed. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.

	<u>NONRECURRING CHARGE</u>		
	<u>RESIDENTIAL</u>	<u>BUSINESS</u>	
Restoral of Service, each line	\$30.00	\$60.00	(N) (N)

1.7. NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

1.8. REPAIR AND MAINTENANCE PREMISES VISIT CHARGES

Repair and Maintenance Premises Visit charges apply per customer order for all work or services ordered to be provided at one time on the same premises, for the same customer. This charge will vary depending upon the day of the week and the time of day service is requested by the customer.

	<u>NONRECURRING CHARGE</u>
• Basic Time (Monday through Saturday 8:00 AM - 8:00 PM)	\$19.95
• Overtime (Monday through Saturday 8:00 PM - 8:00 AM)	19.95
• Premium Time (Sundays and national holidays)	19.95

1. NONRECURRING SERVICE CHARGES

1.9. PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Presubscription is an arrangement whereby an end user may select and designate to the Company Inter/IntraLATA Interexchange Carriers (ICs) to access, without an access code, for long distance calls. These ICs are referred to as the end user's Primary Interexchange Carriers (PICs).

Each residential customer may select one PIC for IntraLATA long distance service and the same or another PIC for InterLATA service. A Change Charge does not apply for the initial Carrier selection(s).

Subsequent to the installation of Local Exchange Service, and after the end user's initial PIC selection(s), the following nonrecurring charge applies for any Carrier-selection modification. This charge is billed to the Local Exchange Service customer.

	NONRECURRING CHARGE
• Change in IC, Per Customer Request	\$5.00

2. EXCHANGE SERVICES

2.1. RESIDENTIAL LOCAL SERVICE

(N)

Residential local services previously found in this section are grandfathered to existing service configurations at existing locations as of the date indicated in Section 4, Grandfathered Services.

2.2. BUSINESS LOCAL SERVICE

(N)

2.2.1. DESCRIPTION OF SERVICE

Business Local Service provides the customer with one access line and usage within a local calling area for the transmission of two-way interactive switched voice or data communications.

The Company's services are furnished subject to the availability of facilities within the Company's local serving area.

Business Local Service provides the customer with one access line, touch-tone service, one commercial white page listing, one simple yellow page listing, 900/976 call blocking, and unlimited calling within the customer's local calling area. Business Local Service is offered as a stand-alone local offer or in conjunction with an associated long distance service provided by the Company.

Business Local Service is subject to monthly recurring charges, usage rates, and, for certain call types, service charges on a per call basis.

2.2.2. RATES AND CHARGES

MONTHLY CHARGE

• Business Access Line	\$50.50
• Caller ID Name & Number	10.75
• Caller ID Blocking	0.00
• Call Trace	5.00

(N)

3. MISCELLANEOUS EXCHANGE SERVICES

3.1. DIRECTORY ASSISTANCE SERVICE

Directory Assistance Service is furnished upon customer request for assistance in obtaining directory listing information for listings that are within the state. Customers will be charged for all requests including requests for listings that are not available or not found. This service will be provided by an operator or a mechanized response system.

Directory Assistance charges apply on a per call basis, with a maximum of three requests allowed per call. Calls to Directory Assistance service will be billed directly to the customer's account.

A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges.

	CHARGE PER CALL
• Each call dialed directly by the customer	\$0.60

3.2. DIRECTORY ASSISTANCE CALL COMPLETION SERVICE

Directory Assistance Call Completion Service provides a customer calling Directory Assistance with the option of having the call to the last requested intrastate number completed. A service message will inform the customer that he may be connected to the requested number automatically for a specified additional charge.

When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested.

The Directory Assistance Call Completion Service charge does not apply to disabled persons who are exempt from the Directory Assistance charge.

	USAGE CHARGES
• Each call completed	\$0.35
• Non-local usage, per minute	0.12

3. MISCELLANEOUS EXCHANGE SERVICES

3.3. OPERATOR SERVICE

Operator Service rates apply to customers who place local calls with the assistance of a Company Operator or mechanized response system. A service charge will apply to each Operator Service call. Operator Service charges apply to any call involving an operator unless specifically excluded in this Tariff.

	CHARGE PER CALL
• Collect	\$2.49
• Billed to Third Number	2.49
• Station-to-Station	2.49
• Person-to-Person	2.49

3.4. BUSY LINE VERIFICATION AND INTERRUPT SERVICE

Busy Line Verification and Busy Line Interrupt are offered subject to system and facility availability. Upon request of a calling party, the operator will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party.

In addition to the Busy Line Verification, the operator will, for an additional charge, interrupt an existing call on the called line if the calling party indicates an emergency and requests interruption.

	CHARGE PER REQUEST
• Busy Line Verification	\$1.12
• Busy Line Interrupt	2.25

3. MISCELLANEOUS EXCHANGE SERVICES

3.5. DIRECTORY LISTINGS

The Company will arrange for the customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

3.5.1. ADDITIONAL LISTINGS

A listing provided in addition to the main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing.

	NONRECURRING CHARGE	MONTHLY RATE
• Each Additional Listing	[1]	\$1.13

3.5.2. NON-LISTED SERVICE

At the request of the customer, any one or all of the customer's listings normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

	NONRECURRING CHARGE	MONTHLY RATE
• Each Non-Listed Number	[1]	\$1.48

3.5.3. NON-PUBLISHED SERVICE

The telephone numbers of Non-Published Service are not listed in the telephone directory or in the information records available to the general public.

	NONRECURRING CHARGE	MONTHLY RATE
• Each Non-Published Number	[1]	\$2.97

[1] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See 1.4, preceding, for charges to add or modify listing services for an existing line.

3. MISCELLANEOUS EXCHANGE SERVICES

3.6. NUMBER REFERRAL SERVICE

Customers who disconnect or change their telephone number may request Referral Service, which will provide a recorded announcement that refers calls to the customer's new number for 30 days from the date of disconnect or change at no charge.

The customer may also request Extended Referral service, which will extend the announcement for an additional 30 days.

	NONRECURRING CHARGE
• Initial 30 days	-
• Additional 30 days	\$2.00

4. GRANDFATHERED SERVICES

4.1. RESIDENTIAL SERVICE (RIGHTPAK) (WITHDRAWN MAY 15, 2008) (C)

Residential Basic Exchange Service (RightPak) is grandfathered to existing service arrangements at existing locations as of October 14, 2001.

4.1.1. BASIC EXCHANGE SERVICE PACKAGES

- A. One-Line Package (RightPak) includes:
- One exchange access line
 - One telephone number
 - The following Custom Calling Features: Call Forwarding, Call Return, Call Waiting, Caller ID with Call Waiting, Custom Code Restriction, Custom Ring, Speed Dial 8 or 30, Three-Way Calling, Anonymous Call Rejection, Call Forward Selective, Call Screening, Caller ID, Caller ID Blocking, Distinctive Ring, Repeat Dialing.
- B. Two-Line Non-Deluxe Package (RightPak Plus) includes:
- One exchange access line with Custom Calling features specified in A, preceding
 - One exchange access line without features
 - Two telephone numbers
- C. Two-Line Deluxe Package (RightPak II) includes:
- Two exchange access lines with Custom Calling features specified in A, preceding
 - Two telephone numbers
- D. One-Line Value Package (RightPak Value) includes:
- One exchange access line
 - One telephone number
 - The following Custom Calling Features: Call Waiting, Call Waiting Caller ID, Caller ID Blocking, Caller ID with Number/Name Delivery
- E. Two-Line Value Package (RightPak Value Plus) includes:
- One exchange access line with Custom Calling features specified in D, preceding
 - One exchange access line without feature
 - Two telephone numbers
- F. Two-Line Full-Value Package (RightPak Value II) includes:
- Two exchange access lines with Custom Calling features specified in D, preceding
 - Two telephone numbers
- G. Two-Line RightPak/RightPak Value Package (RightPak Value Combo) includes:
- One exchange access line with Custom Calling features specified in A, preceding
 - One exchange access line with Custom Calling features specified in D, preceding
 - Two telephone numbers

4. GRANDFATHERED SERVICES

4.1. RESIDENTIAL SERVICE (RIGHTPAK) (Cont'd) (WITHDRAWN MAY 15, 2008) (C)

4.1.2. RATES AND CHARGES

	NONRECURRING CHARGE	MONTHLY RATE
• One-Line Package (RightPak)	\$30.00	\$33.94
• Two-Line Non-Deluxe Package (RightPak Plus)	30.00	42.94
• Two-Line Deluxe Package (RightPak II)	30.00	49.94
• One-Line Value Package (RightPak Value)	30.00	26.24
• Two-Line Value Package (RightPak Value Plus)	30.00	35.25
• Two-Line Full-Value Package (RightPak Value II)	30.00	40.24
• Two-Line Combination Package (RightPak Value Combo)	30.00	47.94

4.2. INTEGRATED OFFERING (WITHDRAWN APRIL 29, 2008) (C)

4.2.1. BLOCK-OF-TIME PLANS

The following Block of Time plans provide the customer with unlimited calls within their Local Calling Area and a specified amount of long distance calling for a flat monthly fee. Additional Intrastate long distance calling will be rated on a per minute basis as specified in Comcast Phone of New Hampshire, LLC Rate Schedule No. 2.

A. 180 Minute Block of Time Offer [1]

The 180 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 180 minutes of domestic long distance calling per monthly billing period.

B. 300 Minute Block of Time Offer [1]

The 300 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 300 minutes of domestic long distance calling per monthly billing period.

C. 600 Minute Block of Time Offer [2]

The 600 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 600 minutes of domestic long distance calling per monthly billing period.

[1] Service is grandfathered to existing customers as of May 1, 2007.

[2] Service is grandfathered to existing customers as of August 25, 2003.

4. GRANDFATHERED SERVICES

4.2. INTEGRATED OFFERING (CONT'D) (WITHDRAWN APRIL 29, 2008) (C)

4.2.1. BLOCK-OF-TIME PLANS (CONT'D)

D. 1000 Minute Block of Time Offer [2]

The 1000 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 1000 minutes of domestic long distance calling per monthly billing period.

E. By-The-Minute Offer [1]

The By-the-Minute offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and intrastate long distance calling rated on a per minute basis as specified in Comcast Phone of New Hampshire, LLC Rate Schedule No. 2.

F. Rates

	NONRECURRING CHARGE	MONTHLY RATE
1. Line Component		
• Primary Access Line	[3]	\$20.53
2. Usage Component		
• 180 Minute Block of Time, each	[3]	14.00
• 300 Minute Block of Time, each	[3]	21.00
• 600 Minute Block of Time, each	[3]	30.95
• 1000 Minute Block of Time, each	[3]	45.95
• By-the-Minute, each	[3]	2.95

4.3. LOCAL ONLY OFFER [1] (WITHDRAWN APRIL 29, 2008) (C)

Local Only service provides the customer with a local access line, touch-tone service, and unlimited calls within the customer's local calling area.

	NONRECURRING CHARGE	MONTHLY RATE
• Local Only Offer	[3]	\$20.53

4.4. ADDITIONAL LINES [1] (WITHDRAWN APRIL 29, 2008) (C)

The customer may add additional access lines, up to a total of four lines per account. A monthly charge for each additional line will be assessed per line.

	NONRECURRING CHARGE	MONTHLY RATE
• Additional Lines, each	[3]	\$10.00

[1] Service is grandfathered to existing customers as of May 1, 2007.

[2] Service is grandfathered to existing customers as of August 25, 2003.

[3] Nonrecurring charges apply as set forth in Section 1.1, preceding.

4. GRANDFATHERED SERVICES

4.5. SERVICE PACKAGES [1] (WITHDRAWN APRIL 29, 2008)

(C)

4.5.1. COMCAST CONNECTIONS™ AND COMCAST COMPLETE™ PACKAGES

A. Comcast Connections Plus

Provides a local access line in combination with the Value Pack optional feature package and the By-the-Minute usage component (as described in 4.2.1.E, preceding).

B. Comcast Connections 180

Provides a local access line in combination with the Value Pack optional feature package and the 180 Minute Block of Time usage component (as described in 4.2.1.A, preceding).

C. Comcast Connections 300

Provides a local access line in combination with the Value Pack optional feature package and the 300 Minute Block of Time usage component (as described in 4.2.1.B, preceding).

D. Comcast Complete Plus

Provides a local access line in combination with the Premium Pack optional feature package and the By-the-Minute usage component (as described in 4.2.1.E, preceding).

E. Comcast Complete 180

Provides a local access line in combination with the Premium Pack optional feature package and the 180 Minute Block of Time usage component (as described in 4.2.1.A, preceding).

F. Comcast Complete 300

Provides a local access line in combination with the Premium Pack optional feature package and the 300 Minute Block of Time usage component (as described in 4.2.1.B, preceding).

G. Comcast Connections Any Distance™ Plan

The Comcast Connections Any Distance plan provides the residential customer with one access line, unlimited local calling, the Value Pack optional feature package, and unlimited direct-dialed domestic long distance calling. Additional access lines and custom calling features may be ordered by the customer on an ala carte basis at an additional charge.

™ Trademark of Comcast

[1] Service is grandfathered to existing customers as of May 1, 2007

4. GRANDFATHERED SERVICES

4.5. SERVICE PACKAGES [1] (CONT'D) (WITHDRAWN APRIL 29, 2008)

(C)

4.5.1. COMCAST CONNECTIONS AND COMCAST COMPLETE PACKAGES (CONT'D)

H. Rates

	NONRECURRING CHARGE	MONTHLY RATE
• Comcast Connections Plus, each	[2]	\$31.98
• Comcast Connections 180, each	[2]	43.03
• Comcast Connections 300, each	[2]	50.03
• Comcast Complete Plus, each	[2]	36.98
• Comcast Complete 180, each	[2]	48.03
• Comcast Complete 300, each	[2]	55.03
• Comcast Connections Any Distance, each	[2]	53.98

[1] Service is grandfathered to existing customers as of May 1, 2007

[2] Nonrecurring charges apply as set forth in 1.1, preceding.

4. GRANDFATHERED SERVICES

4.6. CUSTOM CALLING FEATURES (WITHDRAWN MAY 15, 2008)

(C)

Monthly recurring charges associated with features are applied per access line, and are in addition to any other applicable charges.

4.6.1. INDIVIDUAL FEATURES [3]

	NONRECURRING CHARGE	MONTHLY RATE
• Anonymous Call Rejection	[1]	\$2.75
• Call Forwarding Remote Access	[1]	2.00
• Call Forwarding Selective	[1]	3.00
• Call Forwarding Variable	[1]	2.50
• Call Return	[1]	2.00
• Call Return Blocking	[1]	0.00
• Call Screening	[1]	1.00
• Call Waiting	[1]	3.50
• Caller ID	[1]	5.50
• Caller ID Blocking – Per Call	[1]	0.00
• Caller ID Blocking – Per Line	[1]	0.00
• Custom Code Restriction	[1]	0.00
• Custom Ring	[1]	2.75
• Distinctive Ring	[1]	2.75
• LD Alert [2]	[1]	2.25
• Prohibit Billed to Third Party Calls	[1]	0.00
• Prohibit Collect Calls	[1]	0.00
• Prohibit Billed to Third Party and Collect Calls	[1]	0.00
• Repeat Dialing	[1]	2.00
• Repeat Dialing Restrict	[1]	0.00
• Speed Dial 8	[1]	2.00
• Speed Dial 30	[1]	3.75
• Three-Way Calling	[1]	3.50

4.6.2. PER USE FEATURES [3]

	NONRECURRING <u>CHARGE</u>	PER <u>USE</u>	MONTHLY <u>CAP</u>
• Call Return	[1]	\$0.50	\$3.00
• Call Trace	-	3.00	-
• Repeat Dialing	[1]	0.50	3.00
• Call Trace [4], each request	-	1.00	-

[1] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See 1.4, preceding, for applicable nonrecurring charges.

[2] Monthly rate does not apply if Call Waiting is provisioned on the same line.

[3] Service is grandfathered to customers of record as of May 1, 2007.

[4] Service is grandfathered to customers of record as of October 14, 2001.

4. GRANDFATHERED SERVICES

4.6. CUSTOM CALLING FEATURES (CONT'D) (WITHDRAWN MAY 15, 2008) (C)

4.6.3. FEATURE PACKAGES

A. Value Pack [1]

Includes Call Waiting, Caller ID, Call Waiting with Caller ID, Call Return, and LD Alert.

B. Premium Pack [1]

Includes Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Call Waiting with Caller ID, Caller ID, Distinctive Ring, Repeat Dial, Speed Dial 30, and Three-Way Calling.

C. Two Feature Pack [2]

The Two Feature Pack includes Call Waiting, Caller ID and Caller ID with Call Waiting.

D. Multi Feature Pack [2]

The Multi Feature Pack includes Anonymous Call Rejection, Call Forwarding Remote Access, Call Forwarding - Selective, Call Forwarding - Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID with Call Waiting, Distinctive Ring, Repeat Dial, Speed Dial 30 and Three-Way Calling.

E. Rates

	NONRECURRING CHARGE	MONTHLY CHARGE
• Value Pack, each	[1]	\$ 8.50
• Premium Pack, each	[1]	13.50
• Two Feature Pack, each	[1]	8.50
• Multi Feature Pack, each	[1]	13.50

[1] Service is grandfathered to existing customers of record as of May 1, 2007.

[2] Service is grandfathered to existing customers of record as of August 25, 2003.

4. GRANDFATHERED SERVICES

4.7. LIFELINE SERVICE [1] (WITHDRAWN APRIL 29, 2008) (C)

Lifeline Service offers a credit on monthly local service bills to qualified customers who receive state or federal assistance from one of the following programs: Federal Housing Assistance, Low Income Home Energy Assistance, Supplemental Security Income (SSI), Medicaid, or Food Stamps.

The Company will pass through to the customer the available federal and state credits for Lifeline service. The amount of such credits will not exceed the charge for local service.

4.8. TEMPORARY SUSPENSION OF EXCHANGE SERVICE [2] (WITHDRAWN APRIL 29, 2008) (C)
(C)

Upon the request of the customer, all or a portion of their Exchange Service may be temporarily suspended for not less than one month nor more than six months in any twelve month period.

	NONRECURRING CHARGE	MONTHLY RATE
• Suspension, per customer	\$12.00	\$8.51

[1] Service is grandfathered to existing customers of record as of May 1, 2007.

[2] Service is grandfathered to existing customers of record as of April 17, 2001.

4. GRANDFATHERED SERVICES

4.9. OPTIONAL LONG DISTANCE CALLING PLANS (WITHDRAWN MAY 15, 2008) (C)

The following optional long distance calling plans are grandfathered to existing service arrangements at existing locations as of August 25, 2003.

4.9.1. \$.12 PER MINUTE PLAN

The \$.12 Per Minute Plan provides the customer with a \$.12 per minute rate for long distance calling as set forth in Comcast Phone of New Hampshire, LLC Rate Schedule No. 2.

	NONRECURRING CHARGE	MONTHLY RATE
• \$.12 Per Minute Plan [2]	[1]	-

4.9.2. 5 CENT OFF-PEAK CALLING PLAN

The 5 Cent Off-Peak Calling Plan provides peak and off-peak period calling at per-minute rates set forth in Comcast Phone of New Hampshire, LLC Rate Schedule No. 2.

	NONRECURRING CHARGE	MONTHLY RATE
• 5 Cent Off-Peak Pricing Plan [2]	[1]	\$2.95

[1] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See 1.4, preceding, for applicable nonrecurring charges.

[2] Usage rate applies as set forth in the Comcast Phone of New Hampshire, LLC Rate Schedule No. 2.

5. SPECIAL PROMOTIONS

5.1. PROMOTIONAL OFFERINGS

Periodically the Company may engage in promotional offerings or demonstrations of authorized services to retain existing customers, to expand service to existing customers, to attract new customers or to increase awareness of offered services. The Company, upon seven (7) days notice to the New Hampshire Public Utilities Commission, will specify the rates, terms, conditions, and time intervals applicable to each promotional offering.

6. BILL PAYMENT AND CHARGES

6.1. LATE PAYMENT CHARGE

When payment of any billed amount is not received within five (5) days after the due date, the unpaid balance carried forward to the next month's bill may be subject to a Late Payment Charge in the amount of 1.5% of the unpaid balance.

6.2. RETURNED CHECK CHARGE

In addition to any late payment charges, the customer will be assessed a charge of fifteen dollars (\$15.00) for each check, draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor.

6.3. ADVANCE BILLING

The Company shall present invoices for recurring charges monthly to the customer, in advance of the month in which service is provided, and such recurring charges shall be due and payable within 30 days after the date of the invoice.